

IRMA Procedure for Oversight of Audit Firms (Certification Bodies)

v1.5

NOVEMBER 2025

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Responsibility for this Procedure

The IRMA Secretariat holds responsibility for this document and its content.

Versions Issued

Version No.	Date	Description of Amendment
1.0	19 May 2022	First publication, after review by IRMA Board
1.2	31 May 2023	Removed reference to “certification,” updated fees
1.3	27 Jun 2023	Corrected erroneous dates (cover, footer, Form 2)
1.4	6 Dec 2023	Added that the OB reports back to IRMA on its activities and their outcomes Added two options for non-accredited AFs to carry out IRMA conformity assessments Clarified that eligible AFs must possess all legally required authorizations Added Oversight Body-Certification Body Agreement Clarified that AFs incur fees from IRMA and from the OB Adjusted application process steps to improve efficiency Added that the OB may recommend AF and auditor sanctions to IRMA Corrected applicable laws to be those of the State of New York Corrected minor spelling and terminology errors
1.5	14 Nov 2025	Changed reference from CBs and Certification Bodies to AFs and Audit Firms

About IRMA

IRMA is the acronym for Initiative for Responsible Mining Assurance, an independent not for profit organization. IRMA was founded in 2006 by a coalition of nongovernment organizations, businesses purchasing minerals and metals for resale in other products, affected communities, mining companies, and labor unions. IRMA seeks to improve the environmental and social performance of mining operations through the multi-

stakeholder development of a set of best practice standards, as well as a system to independently verify implementation of those standards.

See www.responsiblemining.net for more information.

1. Purpose and Scope

1.1.

This procedure describes the general oversight process of IRMA. It specifies the requirements for Certification Bodies (AF) and auditors seeking to apply for and maintain IRMA approval to conduct conformity assessment activities, including granting IRMA verified levels of achievement. It covers processes such as AF and individual auditor application, approval and maintenance thereof, reapproval, scope extension and reduction, suspension, and withdrawal of approval.

1.2.

This procedure explains the duties and responsibilities of IRMA, the IRMA Assurance Committee, the third-party Oversight Body (OB) and AF during the approval cycle.

1.3.

Other applicable operational activities and responsibilities of IRMA and the OB are described in additional supporting procedures outlined in Section 3.1, including IRMA's Certification Body Requirements.

2. Effective Date

2.1.

Version 1.0 of this procedure became effective on 19 May 2022, version 1.4 becomes effective on 05 December 2023.

3. References

3.1.

The current and valid version of the IRMA standards, normative documents or guidance documents shall be the reference documents. The latest versions can be found on the IRMA website www.responsiblemining.net. Key documents include:

- 3.1.1. IRMA Standard for Responsible Mining
- 3.1.2. IRMA Certification Body Requirements
- 3.1.3. IRMA AF Application ([Form 1](#))
- 3.1.4. IRMA Scope Extension & Reduction Application Form ([Form 2](#))
- 3.1.5. IRMA Auditor Application ([Form 3](#))
- 3.1.6. IRMA-Certification Body Agreement
- 3.1.7. Oversight Body-Certification Body Agreement
- 3.1.8. IRMA Assessment Checklist

3.1.9. IRMA Issues Resolution System Procedure

3.1.10. IRMA Communications and Claims Policy

3.2.

External normative documents include:

3.2.1. ISO/IEC 17021-1:2015 Conformity Assessment - Requirements for bodies providing audit and certification of management systems - Part 1: Requirements

4. Terms and definitions

The following defined terms are identified in the document with a dashed underline.

Appeal: Request for reconsideration of any adverse decision made by IRMA or an Oversight Body.

Approval cycle: Begins at or after the initial approval decision date or decision after a reapproval assessment and shall be no longer than five years. Before the end of a cycle, a reapproval assessment shall be conducted prior to the cycle expiration.

Approval decision: Decision on granting, maintaining, extending, reducing, suspending, and withdrawing approval.

Assessment report: The report prepared by the OB following an oversight assessment.

Auditor: Person who conducts a conformity assessment.

Audit Firm (AF) formerly "Certification Body (AF)": An organization that conducts conformity assessments and verifies an entity's level of conformity with IRMA's standards and requirements.

Conformity Assessment: Assessment to determine if specified requirements relating to a product, process, system, person, or body have been fulfilled (ISO/IEC 17000:2004). For the purposes of this procedure, conformity assessments refer to assessments carried out by audit firms related to the requirements in the IRMA Standards.

IRMA Assurance Committee: A committee convened and approved by IRMA to carry out certain assurance-related oversight activities.

IRMA Secretariat: Staff of the Initiative for Responsible Mining Assurance (IRMA) who are overseen by and work in service to the IRMA Board of Directors, with the objective of fulfilling IRMA's mission and vision. [NOTE: In this document, if not otherwise stated, reference to IRMA means IRMA Secretariat.]

Nonconformity (NC): The non-fulfillment of a requirement (ISO 9000:2015).

Nonconformities are considered minor unless: 1) there is an absence or systemic failure of one or more elements of the AF management system or 2) there is repeated nonconformity or a nonconformity that persists over time. In scenarios 1 and 2, nonconformities will be considered major nonconformities.

Oversight: Assessment of an AF demonstration of competence to carry out specific assurance activities (modified based on ISEAL Assurance Code version 2.0). Oversight shall be carried out by IRMA and an IRMA designated Oversight Body (See Section 5).

Oversight Body (OB): Body responsible for performing the assessment and other oversight of AFs (modified based on ISEAL Assurance Code version 2.0).

Sanction: An action taken by IRMA in response to a failure by an AF or auditor to meet approval obligations.

5. Roles and responsibilities

5.1.

IRMA's oversight program is in place to ensure the credibility, independence, and quality of IRMA assurance activities. To ensure the independence of its oversight program IRMA shall contract an independent oversight body (OB) to support the execution of the IRMA oversight program.

5.2.

[Table 1](#) sets out the key roles and responsibilities for oversight. [Figure 1](#) describes the approach to approve audit firms (AF) and monitor their activities in the delivery of the IRMA assurance process.

Table 1. IRMA oversight roles and responsibilities

ROLE	RESPONSIBILITIES
IRMA Secretariat	□ Review of AF application (for completeness) □ Application review of auditors □ Maintain records on auditor training and testing □ Review of audit reports □ Initial investigation of complaints/appeals
IRMA Assurance Committee	□ Decide on approval of AFs □ Decide on AF scope extension or reduction requests □ Decide to sanction AFs and reinstate status □ Decide to terminate agreement with AFs □ Peer review of the first audit report from each AF, and potentially, a sample of audit reports thereafter □ Review of complaints/appeals (where necessary)
Third-party Oversight Body	□ Review of AF application □ Schedule and conduct remote, hybrid or onsite assessments (desk, head office and witness) of AFs □ Issue Non-Conformities (NC) to AFs □ NC review and closure

ROLE	RESPONSIBILITIES
	Recommendations to approve, renew status, reject or sanction AFs

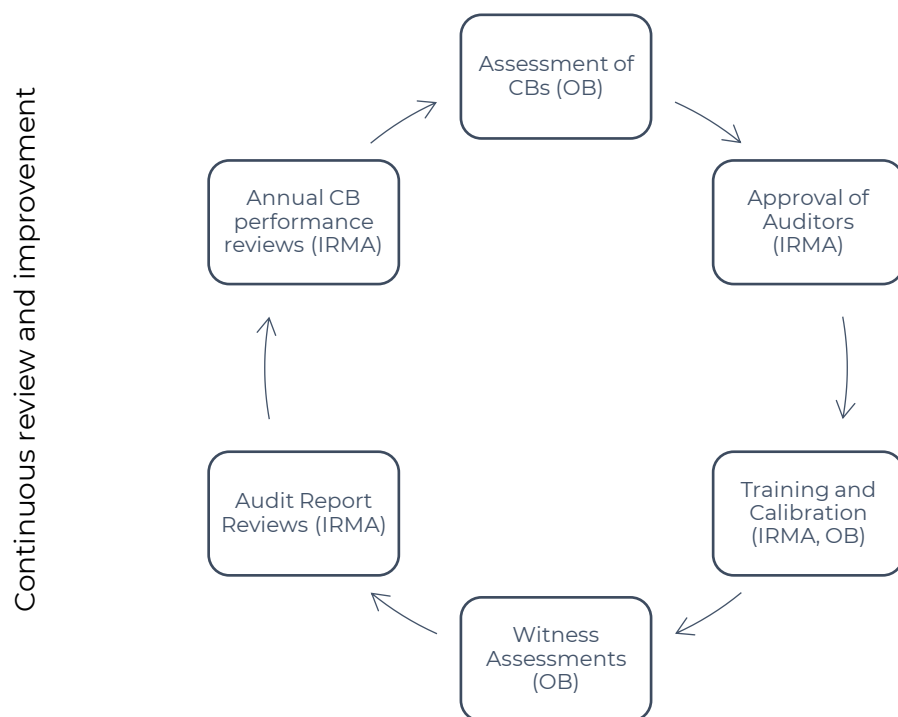


Figure 1. IRMA high-level oversight program.

5.3

The OB shall analyze the outputs and outcomes of its activities regularly and report back to IRMA any insights and recommendations to support effectiveness and efficiency of the IRMA assurance program.

6. General requirements

6.1.

Only AFs that are approved by IRMA may sign contracts with clients and refer to offering IRMA-approved independent, third-party conformity assessment activities. The IRMA Secretariat shall maintain a publicly available approved list of AFs with their full company name and address on the IRMA website.

6.2.

Only auditors that are employed or contracted by approved AFs and are approved by IRMA (See [Section 20–Auditor Approval](#)) may carry out IRMA conformity assessments. The IRMA Secretariat and the AF shall maintain a list of approved auditors that includes, at minimum, auditor name, contact details, AF affiliation and approval scope.

7. Scope of Approval

7.1.

The scope of approval refers to the area(s) of competence for which an AF's conformity assessment activities are covered by IRMA approval. The scope of approval shall include:

- 7.1.1. The IRMA standard(s).
- 7.1.2. Type of activities and/or commodities covered.
- 7.1.3. Type of sector (e.g., exploration, mining, refining, processing, manufacturing, trade).
- 7.1.4. Geographical area in which the IRMA conformity assessment activities occur.

8. Certification Body application

8.1.

A AF seeking to carry out conformity assessment activities for the IRMA assurance program shall meet the following criteria:

- 8.1.1. Be a legal entity;
- 8.1.2. Be accredited by an Accreditation Body that is a member of the International Accreditation Form (IAF) as follows:
 - ISO 17021 accredited with a relevant scope such as ISO 9001 (Quality Management Systems), ISO 14001 (Environmental Management Systems) or ISO 45001 (Occupational Health and Safety Management Systems)
 - OR
 - ISO 17065 accredited for relevant areas such as construction or oil and gas products, personal protective and safety equipment or waste water treatment units by an Accreditation Body that is a member of the International Accreditation Form (IAF)
- 8.1.3. In the absence of accreditation as spelled out in 8.1.2., the AF shall either partner with an IRMA-approved AF or successfully pass an assessment against ISO 17021 by the IRMA-appointed OB (see Appendix B);
- 8.1.4. Commit to incorporating the IRMA Certification Body Requirements into its internal management system;

- 8.1.5. Ensure all auditors and key personnel who will manage or participate in the IRMA assurance program meet the mandatory qualifications in the IRMA Certification Body Requirements, and that auditors are approved by IRMA;
- 8.1.6. Sign agreements with IRMA and the OB upon acceptance of the application;
- 8.1.7. Pay IRMA and the OB fees when invoiced (see [Section 19–Fees, Table 3 and Table 4](#)).

8.2.

Applicant AFs shall complete the IRMA AF Application Form and submit it by email to info@responsiblemining.net together with the documentation requested on the form. (See Appendix A, [Form 1](#))

8.3.

All information requested, including the application, and supporting documentation shall be completed in English.

8.4.

IRMA shall acknowledge receipt of the application and commence a screening of the application and supporting documents within 10 calendar days of receipt. Additional information and/or clarification may be requested from the applicant and, if not provided, an incomplete application may be rejected. If applications are complete, IRMA shall send the application to the OB..

8.5.

Within 30 calendar days of receiving the complete application, the OB shall evaluate the application package and decide whether to accept or reject the application.

8.6.

The OB may reject the application or end the application process:

- 8.6.1. If at any time during the application or assessment process, there is evidence of fraudulent behavior;
- 8.6.2. If the applicant intentionally provides false information or conceals information;
- 8.6.3. If any known violation of laws and regulations by the AF would bring IRMA into disrepute;
- 8.6.4. If there is evidence of lack of compliance by the AF with local regulations and legal requirements in any country or region of operation.

8.7.

If the application is rejected, the OB shall provide the applicant and IRMA with a justification, and IRMA shall refund the fee paid to IRMA. If an AF wishes to reapply for

approval after a rejection, a new application shall be submitted to IRMA, and a new application fee paid.

8.8.

Once an application from an AF has been accepted, IRMA shall send the IRMA-AF Agreement to the AF for signing and the OB shall send the OB-AF Agreement. The Agreements shall be signed by the AF before the initial head office assessment takes place (see [Section 10–Initial head office assessment](#)).

8.9.

The AF shall inform IRMA in writing if during the application process the AF decides not to pursue approval and withdraws from the process.

8.10.

If there are significant changes to the AF's status or operations during the application process, IRMA may request that the applicant submit a new application.

9. Initial head office assessment

9.1.

Upon acceptance of the application, the OB shall schedule a head office assessment with the AF. This assessment shall be conducted remotely unless IRMA deems it necessary to do an on-site assessment. Reasons to conduct assessments on-site can include but are not limited to AF size, geographical scope, areas of risk that have been identified by IRMA or the OB.

9.2.

The OB shall send the IRMA-ISO 17021 Assessment Checklist to the AF for completion. The checklist shall include the elements needed to demonstrate that IRMA Certification Body Requirements and other normative documents are met. The AF shall complete the checklist and return it to the OB together with supporting documentation prior to the commencement of the head office assessment.

9.3.

Upon receipt of the completed checklist and documentation, the OB shall provide the AF with a budget and assessment plan prior to commencement of the assessment (see [Section 19–Fees](#)). The assessment shall be conducted once the assessment plan has been agreed by both parties and the assessment invoice has been paid by the AF.

9.4.

The assessment shall include a review and evaluation of the AF's management system and implementation thereof to determine if the IRMA Certification Body Requirements and other normative documents have been met and the AF is competent to carry out the third party assurance activities.

9.5.

The assessment shall be conducted in accordance with the appointed OB procedures.

9.6.

The OB shall document findings using the definitions in [Table 2](#) and develop a draft assessment report following the reporting timelines in [Figure 2](#). The draft report shall undergo a technical review and be sent to IRMA and the AF within 15 calendar days of the closing meeting.

9.7.

The AF shall have 15 calendar days to file any errors of fact (EOF). EOF shall be managed according to the OB's procedures. The AF may inform the OB that there are no EOF prior to the 15-calendar-day deadline to progress with the process more quickly.

9.8.

Within five days of receiving confirmation from the AF that there are no EOF, the OB shall send a final assessment report to IRMA and the AF. If the AF submits an EOF, the OB shall send a final assessment report within five days of resolving identified EOF.

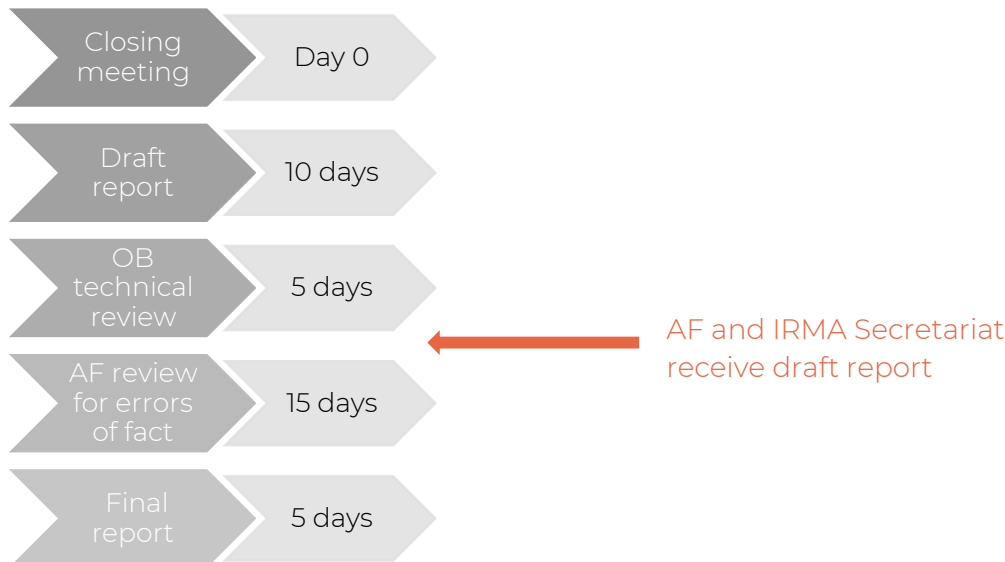


Figure 2. Assessment report timelines (calendar days)

9.9.

Following receipt of the final assessment report, the AF shall submit a corrective action plan to the OB within the timelines specified in [Table 2](#). AFs shall carry out a root cause analysis to determine the cause and extent of the nonconformity and provide evidence of effective implementation of correction and corrective action for each nonconformity. If the AF submits an EOF, the timelines will be extended for submission of the corrective action plan, and closure for the relevant nonconformities.

Table 2. AF assessment findings and timescales for closure

FINDING	DEFINITION	TIMESCALE FOR CLOSURE
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Minor nonconformity	☐ A non-fulfillment of a requirement.	☐ Corrective action plan submitted within two months of receiving the final assessment report. ☐ Corrective actions fully implemented and closed within 12 months of receiving the final report.
Major nonconformity	☐ Absence or systemic failure of one or more elements of the AF management system. ☐ A repeated nonconformity or a nonconformity that persists over time.	☐ Corrective action plan submitted within one month of receiving the final assessment report. ☐ Corrective actions fully implemented and closed within three months of receiving the final report.
Opportunity for improvement	☐ A requirement has been met but there is room for improvement in performance or implementation.	☐ Not applicable

9.10.

The OB shall follow up and assess the effective closure of nonconformities according to their procedures.

10. Approval of the AF

10.1.

If, after the initial head office assessment, the OB verifies the closure of all major nonconformities, and a corrective action plan is in place to address minor nonconformities within 12 months, the OB shall prepare a report to IRMA, recommending approval.

10.2.

The IRMA Assurance Committee decides upon granting approval to AFs. (The Terms of Reference for the IRMA Assurance Committee and other relevant information are available on the IRMA website.)

10.3.

The following conditions shall be met for the IRMA Assurance Committee to consider granting approval to the AF:

- 10.3.1. Major nonconformities have been verified by the OB as closed (if applicable);
- 10.3.2. A corrective action plan is in place to address minor nonconformities (if applicable);
- 10.3.3. Demonstrated compliance with IRMA Certification Body Requirements, ISO 17021, and other normative documents;

10.3.4. All IRMA and OB invoices have been paid.

10.4.

When all conditions have been met, the IRMA Assurance Committee shall convene and decide whether to grant approval to the AF, taking into consideration the OB's assessment findings and any recommendations from the OB and IRMA Secretariat.

10.5.

The IRMA Secretariat shall communicate the decision to the AF within seven calendar days of the committee meeting, including justification should the decision be to not grant approval.

11. Publication of approved AFs

11.1.

IRMA shall publish a list of all approved AFs on the IRMA website, including the following information:

- 11.1.1. AF name and contact information;
- 11.1.2. Approved scope;
- 11.1.3. AF status as approved, suspended or cancelled;
- 11.1.4. Approval expiration date.

11.2.

AF approval is valid for a period of five years unless a sanction has been applied (see [Section 16–AF Sanctions](#)). The AF shall apply to renew its approval before it expires (see [Section 13–Reapproval](#)).

11.3.

The approved AF shall ensure that all claims related to its approval status are within the scope of approval as outlined in IRMA's Communications and Claims Policy.

12. Maintaining approval

12.1.

To ensure that an approved AF continues to operate in compliance with the IRMA Certification Body Requirements, ISO 17021 and other normative documents, IRMA and the OB shall monitor and evaluate the AF's competence and conformity throughout the five-year approval cycle via oversight activities such as witness and office assessments, audit report and performance reviews (see [Figure 1](#)).

12.2.

An approved AF shall inform IRMA of any changes to its organization that may affect its approval scope, capacity, and competence to deliver the IRMA assurance program.

12.3.

Following the initial approval decision (see [Section 10](#)), both stages of the AF's first IRMA conformity assessment shall be witnessed. Exceptions to the first conformity assessment being witnessed may be granted by IRMA only under exceptional circumstances. The IRMA-appointed third-party OB shall conduct the on-site or remote witness assessment of the AF's conformity assessment activities according to its procedures.

12.4.

The OB shall provide the AF with a budget and assessment plan prior to a witness assessment taking place (see [Section 19–Fees, Table 4](#)).

12.5.

The OB shall document findings using the definitions in [Table 2](#) and develop a draft assessment report following the reporting timelines in [Figure 2](#). The draft report shall undergo a technical review by the OB and be sent to IRMA and the AF within 15 calendar days of the closing meeting.

12.6.

The AF shall have 15 calendar days to file any errors of fact (EOF). EOF shall be managed according to the OB's procedures. The AF may inform the OB that there are no EOF prior to the 15-calendar-day deadline to progress with the process more quickly.

12.7.

Within five days of receiving confirmation from the AF that there are no EOF, or within five days of resolving identified EOF, the OB shall send a final assessment report to IRMA and the AF.

12.8.

Following receipt of the final assessment report, the AF shall submit a corrective action plan to the OB within the timelines specified in [Table 2](#).

12.9.

The AF shall carry out a root cause analysis to determine the cause of each nonconformity and provide evidence of effective implementation of correction and corrective action for each nonconformity. If the AF submits an EOF, the timelines will be extended for submission of the corrective action plan and closure for the relevant nonconformities.

12.10.

The OB shall follow up and assess the effective closure of nonconformities according to their procedures.

12.11.

For each witness assessment, the OB shall provide a conclusion in the assessment report as to whether the evidence from the assessment supports maintaining, suspending, or reducing the scope of the approval.

12.12.

The baseline assessment frequency is one witness assessment per year, and one head office surveillance assessment approximately two years after the approval or reapproval determination subject to demonstrated good performance and no significant changes to the AF operations. Significant changes might include, for example, an increased number of audited sites, scope changes such as new countries, and an increase in the number of approved auditors. Poor performance might be attributed to, for example, the number and type of findings from assessments, poor quality audit reports, complaints or incidents received, or unresponsiveness to IRMA requests.

12.13.

Over the course of the AF's five-year approval cycle, IRMA and the OB shall aim to witness the AF's performance on all types of IRMA conformity assessments (i.e., initial, surveillance and reassessment).

12.14.

IRMA shall conduct an annual AF performance review to provide input on the AF oversight plan to the OB for the following year based on the AF's performance and/or any significant changes over the previous 12-month period.

12.15.

The AF performance review shall consider all AF oversight assessment results including conformity assessment report reviews and other relevant information (e.g., reported complaints/incidents or changes to AF scope).

12.16.

The OB shall send the approved oversight plan to the AF prior to the start of the next year. The plan shall include a projected number of office and witness assessments.

12.17.

The location and timing of witness assessments shall be selected by the OB in consultation with IRMA, based on a set of criteria that may include:

- 12.17.1. New auditor or AF geographical scope;
- 12.17.2. Complexity of the site or assessment scope of the entity (e.g., mine site) applying for IRMA assessment or undergoing a surveillance or reassessment;
- 12.17.3. Reported complaints or incidents related to the AF or a participating site that require verification;
- 12.17.4. Areas of risk that have been identified by IRMA within the supply chain;
- 12.17.5. Logistical consideration and availability.

12.18.

IRMA or the OB may require additional oversight assessments beyond the baseline assessment frequency to address any heightened risk or allegations that pose an

immediate threat to IRMA and/or the integrity of the IRMA assurance program. The OB may recommend AF sanctions to IRMA in case of enduring poor performance.

12.19.

Upon receipt of a witness assessment request, the AF shall inform its client(s) (i.e., the site or entity applying for IRMA participation or undergoing an IRMA assessment) that a witness assessment of their IRMA conformity assessment will occur.

13. Reapproval

13.1.

A AF wanting to renew its approval for another five-year period shall reapply to IRMA by completing the AF Application Form ([Form 1](#)) at least six months prior to its current approval expiration date, and shall submit supporting documentation (if any processes or procedures have changed since the last submission).

13.2.

The objective of the reapproval assessment is to confirm the competence of the AF, evaluate the AFs management and assessment systems in full, and renew the approval cycle.

13.3.

The reapproval process shall follow the initial assessment process ([Section 9](#)), whereby a head office assessment is conducted by the OB.

13.4.

All major nonconformities raised in assessments up to and including the reapproval head office assessment shall be closed and all minor nonconformities shall have a root cause analysis and planned correction and corrective action before reapproval can be recommended.

13.5.

Once all major and minor nonconformities are addressed as per requirement 13.4, the OB shall prepare a report to IRMA that includes key conclusions of the assessments carried out in the cycle and a recommendation related to reapproval. The process shall follow the steps in requirements 10.2 to 10.5 (see [Section 10–Approval of the AF](#)).

13.6.

If the approval cycle expires before the decision-making process can be finalized due to the AF's failure to demonstrate conformance with requirement 13.4, the AF approval shall be suspended by the IRMA Secretariat (see requirements 16.3 and 16.4) until the AF has demonstrated conformance with 13.4 and the reapproval process can continue.

13.7.

If the approval cycle expires before the decision-making process can be finalized for reasons beyond the AF's control, the AF approval shall remain valid.

13.8.

If a major nonconformity raised during the reapproval assessment has been reported as an error of fact and is under investigation, the IRMA Assurance Committee review shall be postponed until the issue is resolved. The AF's approval shall remain valid.

13.9.

If the IRMA Assurance Committee decides against reapproval, the IRMA Secretariat shall notify the AF within five calendar days of the decision, with justification and any next steps. AFs that fail to be reapproved shall not sign contracts with new IRMA clients. Conformity assessments currently under way may be completed, but no new conformity assessments may commence.

13.10.

The AF may appeal the decision in accordance with [Section 18–Appeals](#).

14. Changes to AF scope

14.1.

If an AF wants to expand its approval scope to include additional standards, countries, etc., it shall provide a completed IRMA Scope Extension or Reduction Application Form ([Form 2](#)) and supporting documentation and email it to info@responsiblemining.net.

14.2.

A scope extension (or reduction) application may be evaluated:

14.2.1. During a regular head office assessment if submitted before the scheduled assessment; or

14.2.2. As a separate desk review conducted by the IRMA Secretariat or the appointed OB.

14.3.

Within 10 calendar days of receiving the extension application, the IRMA Secretariat shall share the information and make a written recommendation to the IRMA Assurance Committee. The IRMA Assurance Committee shall make the final decision whether to accept or reject the extension.

14.4.

The IRMA Secretariat shall inform the AF of the decision within five calendar days of the committee's decision and provide a justification where an application has been rejected.

14.5.

Where the scope extension has been approved, the IRMA Secretariat shall update the AFs scope records on the IRMA website.

14.6.

A AF may voluntarily reduce its scope by notifying IRMA in writing by completing the IRMA Scope Extension or Reduction Application Form ([Form 2](#)) and emailing it to info@responsiblemining.net.

14.7.

IRMA may also reduce an AF's scope based on evidence of lack of compliance from assessments or other sources such as substantiated complaints (see [Section 16–AF sanctions](#)).

15. Auditor approval

15.1.

Auditors seeking to carry out conformity assessment activities for the IRMA assurance program shall apply for approval from IRMA and shall meet the following requirements:

- 15.1.1. Be employed or contracted by an IRMA-approved AF;
- 15.1.2. Meet the IRMA auditor qualifications (see Annex A in IRMA Certification Body Requirements);
- 15.1.3. Complete the IRMA Auditor Application Form ([Form 3](#)) and email it to info@responsiblemining.net together with documentation requested;
- 15.1.4. Participate in mandatory training on the IRMA Standard(s) and assurance system and pass any testing requirements, including payment of associated training fees.

15.2.

All information requested, including the application and supporting documentation, shall be completed in English.

15.3.

IRMA shall acknowledge receipt of the application and conduct a screening of the application and supporting documents within 10 calendar days of receipt. If applications are incomplete, additional information and/or clarification may be requested from the applicant, and if supplementary information is not received the incomplete application may be rejected.

15.4.

If the application is rejected, IRMA shall provide the applicant with a justification. If an auditor wishes to reapply for approval after a rejection, a new application shall be submitted.

15.5.

The IRMA Secretariat shall decide whether to approve the applicant once all the requirements in 15.1.1-15.1.4 are met and shall notify the applicant of the approval status in writing.

15.6.

Once approved, the IRMA Secretariat and the AF shall enter the auditor's name, contact details and approval scope in their approved list of auditors.

16. AF sanctions

16.1.

If an AF fails to comply with the IRMA Certification Body Requirements, ISO 17021 and other normative documents or is/has been in breach of the terms of the IRMA-AF or the OB-AF Agreement, IRMA can impose sanctions on the AF.

16.2.

Sanctions can include:

- 16.2.1. A formal warning;
- 16.2.2. Additional monitoring (frequency or duration of assessments and/or oversight activities) at the expense of the AF;
- 16.2.3. Suspension of all or part of the scope of approval;
- 16.2.4. Withdrawal of approval.

16.3.

When an AF is suspended, it shall not sign new contracts and shall not commence audits with IRMA clients where contracts have already been signed. However, the AF may complete ongoing audits (i.e. audits where the stage 1 audit plan has been accepted by the site) and may conduct near-term surveillance audits for continuity where necessary for the mine to meet its obligations in the audit cycle, and conduct reassessments not within the scope of the suspension (if the suspension is only applicable to a certain scope).

16.4.

The IRMA Assurance Committee shall decide on cases to suspend, lift suspension, or withdraw AF approval. For each decision the IRMA Secretariat shall prepare a report explaining the reasons leading to suspension or withdrawal, a justification for the decision, the conditions for lifting the suspension (if applicable) and any other relevant information.

16.5.

The IRMA Assurance Committee shall decide on the sanction within 10 calendar days of receipt of the report.

16.6.

Within five calendar days of the decision of the IRMA Assurance Committee, the IRMA Secretariat shall notify the AF of the decision and the sanction in writing. This shall include the effective date, duration (if applicable), reasons, scope and conditions, any actions required by the AF and the AF's right to appeal.

16.7.

The AF may appeal the decision to suspend approval. See [Section 18–Appeals](#). The suspension of approval shall not be made public by IRMA until the appeal period has expired or the appeals process has been completed, and the sanction has been confirmed.

16.8.

Once a sanction has been confirmed, IRMA shall update the status of the AF on its website.

16.9.

Suspension shall be effective for a maximum period of six months.

16.10.

Suspension shall be lifted based on evidence that the causes that led to suspension and the conditions specified in the notice of suspension have been addressed and verified (where applicable via assessment).

16.11.

Failure to satisfactorily address the causes that led to suspension within the specified deadline can be grounds for initiating withdrawal of approval. The AF may apply for an extension to the suspension period in exceptional circumstances based on a clear justification.

16.12.

Upon confirmation of withdrawal of approval and termination of the IRMA-AF and OB-AF Agreements the AF shall:

- 16.12.1. Immediately cease all IRMA assurance activities;
- 16.12.2. Submit to IRMA within 10 calendar days a list of all clients affected;
- 16.12.3. Submit to IRMA any audit reports due for submission from audits completed prior to the withdrawal of approval;
- 16.12.4. Inform all subcontractors, affiliates, and clients within 15 calendar days in writing of the withdrawal of the approval and its related implications;
- 16.12.5. Cease referring to IRMA approval status and discontinue to use the IRMA logo or trademarks (if applicable).

16.13.

When approval has been withdrawn this cannot be appealed or reinstated. If an AF wants to be approved in the future, it must apply for initial approval as per [Section 8–AF application](#).

16.14.

For a period of 24 months from the date of the withdrawal notification, IRMA may choose not to accept applications from an AF or a linked affiliate whose approval has been withdrawn.

17. Auditor sanctions

17.1.

The OB may recommend auditor sanctions to IRMA where the OB witnesses material breaches of the IRMA Certification Body Requirements, ISO 17021 and other normative documents.

17.2.

IRMA reserves the right to suspend or withdraw the approval or part of the approval scope of individual auditors where there is evidence of misconduct and/or noncompliance with IRMA Certification Body Requirements and other normative documents.

17.3.

Suspension or withdrawal of scope can include country, sector, or IRMA Standard.

17.4.

Reasons for suspending auditors include but are not limited to:

- 17.4.1. Substantiated complaint about the auditor, including, but not limited to complaints related to a lack of impartiality;
- 17.4.2. Results indicating repeated low performance identified from oversight activities such as assessments or audit report reviews;
- 17.4.3. Failure to disclose conflicts of interest;
- 17.4.4. Repeated failure to comply with the IRMA Certification Body Requirements or other normative documents;
- 17.4.5. Failure to undertake and pass the IRMA mandatory training modules.

17.5.

Auditor suspension shall be effective for a maximum period of six months during which time the requested action(s) must be corrected.

17.6.

In addition to the items in requirement 17.3, reasons for withdrawing auditor approval include but are not limited to:

- 17.6.1. Serious or repeated deficiencies or nonconformities directly related to the auditor's performance and/or conduct;
- 17.6.2. Failure to address suspension and requested actions within six months;

17.6.3. An intentionally conducted act of fraud;

17.6.4. Inactivity of the auditor, where they have not conducted IRMA conformity assessments in the last two years and have not participated in mandatory or refresher training.

17.7.

The IRMA Secretariat shall make the decision whether to sanction auditors and shall notify the AF in writing of a sanction (suspension or withdraw) to be applied to an individual auditor and indicate the effective date, duration (if applicable), reasons, scope, conditions, any actions required by the AF and the AF's and auditor's right to appeal.

17.8.

Upon confirmation of suspension or withdrawal of auditor approval, the AF shall:

17.8.1. Inform the auditor;

17.8.2. Immediately cease all IRMA conformity assessment activities with the affected auditor;

17.8.3. Update the status of the auditor in the auditor approval list (see [Section 6–General Requirements](#)).

17.9.

To reactivate the auditor's approval status following a withdrawal of approval, the following requirements shall be met by the auditor:

17.9.1. Participate in at least one IRMA conformity assessment under the supervision of an approved lead auditor. The supervising auditor shall write a report on the auditor's performance, including a competence recommendation and submit the report to IRMA for review. IRMA may grant exceptions to this requirement if auditor approval was withdrawn due to inactivity (see 17.5.4) and not for reasons of poor performance or misconduct;

17.9.2. Complete the required training during the period of inactivity;

17.9.3. Any additional requirements determined by IRMA.

18. Appeals

18.1.

A AF or an auditor may submit an appeal to IRMA about findings, sanctions and decisions taken by IRMA or the IRMA Assurance Committee, unless stipulated otherwise.

18.2.

When an appeal is submitted and accepted by the IRMA Secretariat, the pre-appeal status of the AF or auditor shall be maintained until a decision is made.

18.3.

All appeals shall be submitted to the IRMA Secretariat in writing within 30 calendar days of receipt of the communication of the decision being appealed.

18.4.

To be accepted as an appeal, the submission shall:

18.4.1. Be submitted electronically by email to info@responsiblemining.net;

18.4.2. Be submitted in English including all supporting documents;

18.4.3. Contain a clear justification and evidence to substantiate the appeal.

18.5.

The IRMA Secretariat will review the appeal and decide within 10 calendar days to accept or reject the appeal and determine the actions to be taken, which can include:

18.5.1. Direct dialogue between the AF and/or auditor, IRMA, and OB (where applicable);

18.5.2. Review by the IRMA Assurance Committee; or

18.5.3. Review by an Ad Hoc Resolution Committee as per the IRMA Issues Resolution Procedure.

18.6.

Appeal reviews shall be completed within 60 calendar days from the date of the submission. During this period the timeline to address appealed nonconformities will be placed on hold. The nonconformity remains valid, pending finalization of the appeals process.

18.7.

The final appeal decision shall be communicated by the IRMA Secretariat to the AF or auditor.

19. Fees

19.1.

Approved and applicant AFs shall pay fees as shown in [Tables 3 and 4](#) for applying for and maintaining IRMA approval. See Table 5, in Appendix B, for fees associated with AFs seeking approval under the requirements for AFs who are not already accredited to ISO 17021 or ISO 17065. Note, these fees are subject to periodic review and update.

Table 3. AF application and oversight fees paid to IRMA

ACTIVITY	FEE	NOTES
IRMA Certification Body maintenance fee	\$2,500 USD	Annual fee payable to IRMA
Training	TBD	

Table 4. Estimated IRMA oversight assessment costs paid by the AF to the OB

ACTIVITY	FEE	NOTES
Initial applicant desk review Approximate days: 1.5	€ 1,575	Preparation, off-site evaluation, report writing and technical review
Head office assessment Approximate days: 2.4	€ 2,520	Preparation, off-site evaluation, report writing and technical review
Witness assessment Approximate days: 5.5 to 10.5	€ 5,775 to 11,025	The number of days depends on risk factors such as those outlined in 9.2. A witness assessment includes oversight of stage 2 with preparation, on-site evaluation, report writing and technical review
Nonconformity follow-up (from office or witness assessments)	€ 525 - 1050	Varies based on number of NCs. If no NCs, this may be € 0.

APPENDICES

Appendix A: Application Forms

FORM 1—IRMA Certification Body Application

Applicants should refer to the IRMA Standards, Certification Body Requirements and Oversight Procedure to gain an understanding of the IRMA systems and Certification Body application requirements. All documents are available from the IRMA website www.responsiblemining.net.

Please complete all the relevant sections of this document, and that all information is provided in English. Completed applications must be emailed to the IRMA Secretariat info@responsiblemining.net.

1. General information

Date of application

Legally registered name of the applicant audit firm (hereafter named applicant AF) that will perform the assurance activities. Including the trading or commercial name (if applicable).

Legal name

Commercial or trading name

Description of legal status and ownership

Please attach evidence of your legal status and summarize a breakdown of ownership.

Registered head office business address

Street

Zip/postal code

City

Country

Email

Telephone

Website

Billing address (if different to above)

Contact name

Street

Zip/postal code

City

Country

Email

VAT number (for EU and VAT registered companies only)

2. AF details

CEO (or another legal representative) name

Primary contact person (for the IRMA assurance program)

IRMA will address all correspondence concerning this application to this contact person

Full name

Job title

Telephone number

Email

Does the applicant AF have foreign entities or subsidiaries?

This includes foreign entities or subsidiaries carrying out activities related and unrelated to assessment activities that are part of the scope of this application)

Yes ☐

No ☐

If yes, for each entity please describe:

What is the relationship of these foreign entities or subsidiaries with the applicant AF?

Are any of these entities or subsidiaries undertaking assessment or consulting activities? If so, which activities?

What are the applicant AF's arrangements for managing assessment activities undertaken by foreign entities and subsidiaries?

In what country or countries are these entities located? Are these entities or subsidiaries fixed locations or remote? Are the personnel fixed or remote?

Is the applicant AF an affiliate office (AO) of an AF that is already approved by IRMA?

Affiliate office refers to an organization/entity contracted by the approved or applicant AF to perform one or more IRMA assurance activities.

No ☐

Yes. Indicate AF name

Does the applicant AF have one or more affiliate offices where assurance activities that are part of the scope of this application are performed?

In case of two or more AO please attach a list with all AO including the details indicated in the field below.

No ☐

Yes. Provide details below

Name of the AO

Address of the AO

Countries where the AO operates

IRMA assurance activities conducted

Legal status of the AO

Indicate the anticipated number of AF employees, auditors, and subcontracted auditors (if applicable) who will work in the IRMA assurance program.

AF employees

AF employed auditors

Subcontracted auditors (if applicable)

What is the applicant AF office language and the language of the quality management system (QMS)?

Office language

Language of QMS

3. Applicant AF quality management system

Does the applicant AF have a governance body or bodies (e.g., assessment committee, impartiality mechanism, board of directors) that ensures the integrity of its assessment services? If so, please describe it or them.

Does the applicant AF employ, or have access to, sufficient human resources and technical expertise to carry out the IRMA assurance services?

Please provide a summarized description of the resources/personnel that will or can be allocated to the IRMA program.

Indicate how the applicant AF management system addresses general management system documentation (e.g., manual, policies, definition of responsibilities, control of documents/records, management review, internal audit, corrective actions, and preventive actions.)

Does the applicant AF have a quality manual? If yes, provide the quality manual in electronic form, as well as any additional documentation developed specifically for the IRMA assurance program (e.g., program manual, auditor handbook).

In some systems, a quality manual may be referred to as a management system manual.

No ☐

Yes ☐

4. Third party accreditations and services provided

Is the applicant AF accredited/approved by another accreditation body (e.g., national accreditation body or other)?

If yes, indicate by whom and for which accreditation scope, and provide the link or attach your certificates.

If no, then the application will be rejected.

No ☐

Yes ISO 17021 ☐

Yes, another scheme. Please explain

Does the applicant AF offer or provide consultancy, training and other activities or services?

No ☐

Yes. Please explain

5. Integrity

In the last 10 years, has your organization or its agents (beneficial owners, leadership team, staff, contractors, etc.) been accused of or investigated for allegations of fraud, corruption or any other illegal or unethical activity?

Please clarify any allegations or investigations involving your company or staff. This includes allegations or investigations into false claims, bribery, conflict of interest, social issues, or any fraudulent activity.

Note: Omitting any information about the company or staff history involving fraudulent or unethical activity which could impact the reputation or credibility of IRMA will result in the rejection of the application.

For the geographic scope(s) being proposed in Section 6, does the applicant AF need prior approval from legal authorities before it can undertake assessment activities?

Applicant AFs are expected to understand the legal framework and operating environment(s) and comply with corresponding laws and procedures. In regions where legal prerequisites are in place (such as China), please provide copies of all documents verifying compliance. Applicants whose geographical scope includes China shall also submit:

- CNCA registration or evidence of being in the process of registration.
- Business license, evidence of resources registered with CSCA, results of AF internal audit and contract between the applicant AF and the affiliate office.

Note: lack of verifiable documentation confirming compliance with all legal authorities may result in the rejection of the application.

Does the applicant AF have any policies and/or procedures in place to ensure ethical and responsible business conduct?

Provide copies of any company policy and/or procedures responsible for corporate social responsibility and ethical behavior (this can include a company code of conduct, whistleblowing procedure, or any other internal systems designed to prevent fraud, corruption, and ensure responsible business conduct).

6. Scope of application

Please tick the scopes for which the applicant AF is applying.

Standards

IRMA Standard for Responsible Mining ☐

Sector scope

Mining ☐

Geographical scope of application

List the countries or regions in which the applicant AF seeks to provide IRMA third party assessments.

7. Documents to be included in your application

In addition to materials mentioned above, please provide the following documents when submitting your application:

Mandatory:

- Evidence of professional indemnity insurance.
- Evidence of legal status (e.g., certificate of registration, extract of commercial register.
- List of affiliate offices (if applicable).
- Valid accreditation/approval certificate(s) for ISO 17021 or 17065.
- Most recent National Accreditation Body ISO 17021/17065 assessment report.
- Quality management system (or equivalent) documentation.
- Evidence of competency for the technical scope (this can be supplemented by auditor audit logs or IRMA auditor applications).
- Evidence of sufficient organizational capacity and auditing experience for the geographical scope(s).

Recommended:

- Specific documents for the IRMA assurance program.
- Other accreditation/approval certificate(s) or relevant links.
- Prior approval from national authorities.
- Policies and/or procedures to ensure ethical and responsible business conduct.

8. Applicant AF agreement

Please review, tick and sign to confirm your understanding and agreement with the following conditions:

That at this stage IRMA only evaluates the eligibility of the AF to become an applicant AF. This evaluation does not guarantee that the AF shall be accepted as an official applicant. If accepted as an applicant by IRMA, the parties will sign an IRMA AF Agreement. The acceptance of the AF as an official applicant for the IRMA assurance program is at the discretion of IRMA. The AF agrees that IRMA shall not be obliged to grant the status as an official applicant for the IRMA assurance program.	☐
That in case my application is rejected IRMA can, at its discretion, define and impose a cooling-off period until a new application for approval can be submitted.	☐
To accept the full fees for application processing as specified in the IRMA Oversight Procedure in its most recent version as published on the IRMA website. The AF agrees that the initial application screening fee will not be reimbursed if the application is rejected during the screening process, and the full application fee will not be reimbursed if the application is rejected after OB review.	☐
To continually fulfil the IRMA Certification Body Requirements and other normative documents and to provide evidence of such fulfilment.	☐
For both parties to guarantee confidentiality of business and personal information, as relevant. To treat all information received during the application as confidential to the extent that such information is not already published, generally available to third parties or otherwise in the public domain.	☐
That collection and processing of personal data detailed within this form and at any other time during the application process is necessary for the purposes of the legitimate interests pursued by IRMA regarding evaluating and processing this application for approval.	☐
That personal data disclosed to (or gathered by) IRMA as part of the application process may be retained by IRMA throughout the application process and – if applicable – throughout approval and oversight activities until the AF requests that it be removed or their working relationship with IRMA is no longer active.	☐
That any dispute arising in relation to this application shall be settled in accordance with the laws of New York State, United States.	☐

Authorized IRMA representative

Authorized AF representative

Signature

Signature

Name and title

Name and title

Date

Date

FORM 2—IRMA Scope Extension or Reduction Application

IRMA applicant or approved audit firms shall complete this application to extend (or reduce) their application or approval scope. Applicants applying for a scope extension shall ensure that IRMA grants its approval prior to conducting any assurance activities for the extended scope.

Please complete all the relevant sections of this document and ensure that all information is provided in English. Completed applications must be emailed to the IRMA Secretariat info@responsiblemining.net

1. AF details

Date of Application

Name of AF

Contact information (for primary contact person for the IRMA assurance program)

Full name

Job title

Telephone number

Email

2. Technical Scope

Please tick the scopes that the applicant AF wants to extend (or reduce).

Standards

IRMA Standard for Responsible Mining ☐

IRMA Chain of Custody Standard ☐ (Not relevant in 2023)

Sector scope

Mining ☐

Exploration ☐ (Not relevant in 2023)

Mineral Processing (e.g., Refining, Smelting) ☐ (Not relevant in 2023)

3. Geographical scope extension (or reduction)

Indicate the requested countries and regions in which the AF seeks to conduct IRMA third party audits and has evidence of competence and experience.

4. Documents to be included in your application

Please provide the following documents when submitting your application for scope extension:

Mandatory for scope extension:

- Evidence of competency for the technical scope (this can be supplemented by auditor audit logs or IRMA auditor applications).
- Evidence of sufficient organizational capacity and auditing experience for the geographical scope(s).

Applicants wanting to extend geographical scope to include China shall also submit:

- CNCA registration or evidence of being in the process of registration.
- Business license, evidence of resources registered with CSCA, results of AF internal audit and contract between the applicant AF and the affiliate office.

Authorized AF representative

Signature

Name and title

Date

FORM 3—IRMA Auditor Application Form

Individual auditors who are employed or contracted by an applicant or IRMA approved audit firm shall complete this application to apply for approval to conduct IRMA audits.

Applicants should refer to the IRMA Standards, Certification Body Requirements and Oversight Procedure to gain an understanding of the IRMA systems and application requirements. Additionally, auditors shall review the IRMA minimum auditor qualification requirements in the IRMA Certification Body Requirements to ensure they qualify for approval. All documents are available from the IRMA website www.responsiblemining.net

Please complete all the relevant sections of this document and ensure that all information is provided in English. Completed applications must be emailed to the IRMA Secretariat info@responsiblemining.net

1. Auditor details

Date of application

Full Name

Country of residence

Email address

Working languages

Name and address of IRMA applicant/approved audit firm

Full company name

Street

Zip/postal code

City

Country

Relationship with IRMA applicant/approved audit firm

Employed ☐ Subcontracted ☐

2. Scope of application

Please tick the scopes for which that the applicant auditor is applying.

Standards

IRMA Standard for Responsible Mining ☐

Sector scope

Mining ☐

Geographical scope of application

List the countries or regions in which the applicant AF seeks to provide IRMA assurance activities.

3. Auditor qualifications and experience

Education

Highest level of education

University degree (if any)

Other relevant education Professional experience in a relevant field

Auditor training and qualifications

Please attach certificates for all completed training.

ISO 19011 ☐

ISO 14001 ☐

ISO 50001 ☐

ISO 14064 ☐

ISO 45001 ☐

ISO 31000 ☐

SA 8000 ☐

APSCA ☐

Sedex SMETA ☐

Other, please provide details

Relevant auditing experience

Please provide details on the role (observer, auditor, lead auditor), number and type of audit that the applicant auditor has participated in within the past three years that are relevant to the scope of application. This information can be submitted in a separate audit log.

Relevant professional experience

Please provide details of relevant experience in the following areas:

Cultural heritage

Cyanide management

Free, prior, and informed consent

Emergency Preparedness and Response

Human rights due diligence	Environmental modelling, sampling, and monitoring (air, noise, greenhouse gas emissions)
Labor and working conditions	
Mining in conflict-affected areas and OECD due diligence	Environmental and/or biodiversity management
Occupational health and safety	Environmental and/or social impact assessment
Resettlement	Mine waste management
Revenue and payments transparency	Mine reclamation, closure, and financial assurance
Security and human rights	
Stakeholder engagement	Water resources management

Other (please provide details)

Knowledge or experience of relevant social and environmental laws, agreements, conventions, treaties, guiding principles

The applicant auditor has successfully completed IRMA mandatory training

Yes ☐ No ☐

If yes, date of training

Knowledge of IRMA standards and normative documents

4. Details of past/current consultancy services

Please indicate if you have provided consultancy services to mining companies/sites in the past three years

Yes ☐ No ☐

If yes, please provide details on the type of consultancy provided

5. Documents to be included in your application

Please provide the following documents when submitting your application:

Mandatory:

- CV or resume that highlights relevant mining-related experience, relevant auditing experience, and training or experience related to the topics areas you feel qualified to audit.
- Training/qualification certificate(s) for those referenced in this application.
- Professional registration(s) e.g., IRCA, APSCA.

Recommended:

- Audit logs for the past two years, at minimum, containing audit date, audit type, country, role of auditor, sector, and assessment program, if relevant. More logs may be provided, e.g., to demonstrate additional areas of competency or additional mining-related audits.

6. Declaration of applicant auditor

Please review, tick and sign to confirm your understanding and agreement with the following conditions:

• The applicant auditor hereby applies to become an IRMA approved auditor based on the information supplied in this application.	☐
• If the application is rejected by IRMA, that IRMA can, at its discretion, define and impose a cooling-off period until a new application for approval can be submitted.	☐
• The applicant auditor will continually fulfil the IRMA Certification Body Requirements and other normative documents and, upon request, provide evidence of such fulfilment.	☐
• The collection and processing of personal data detailed within this form and at any other time during the application process is necessary for the purposes of the legitimate interests pursued by IRMA regarding evaluating and processing this application for approval.	☐
• The personal data disclosed to (or gathered by) IRMA as part of the application process may be retained by IRMA throughout the application process and – if applicable – throughout approval and oversight activities until the auditor requests that it be removed or their working relationship with IRMA is no longer active.	☐
• The applicant auditor is not currently engaged in any activity which would be likely to bring IRMA into disrepute.	☐
• Auditor approval may be suspended or withdrawn by IRMA: • If there is a failure to comply with IRMA normative requirements; • If the auditor's actions or omissions do, or threaten to bring IRMA into disrepute in any way; or • As a result of the outcomes of a complaint/incident process.	☐

Auditor Signature

Auditor Full Name

Date

Appendix B: Alternative Approval Methods

Partnering with an approved AF or passing ISO 17021 assessment by the OB

Non-accredited bodies may carry out conformity assessment activities for the IRMA assurance program if they partner with an IRMA-approved AF (referred to as 'Outsourcing') or successfully pass an assessment against ISO 17021 by the IRMA-appointed OB. This Appendix contains the requirements for both options.

A1. Outsourcing

NOTE: Where a non-accredited body and an IRMA-approved AF enter into a partnership, this is referred to as 'Outsourcing'. The outsourcing option is based on ISO 17021 and FSC-STD-20-001 V4-0 EN (General requirements for FSC accredited audit firms).

1.1.

The IRMA-approved AF may outsource conformity assessment work to a separate legal entity. In such a case the AF shall ensure that the body that provides the outsourced services conforms with the relevant requirements of the IRMA Certification Body Requirements, the IRMA Procedure for Oversight of Certification Bodies, and other normative IRMA documents.

NOTE: The use of external personnel is not considered outsourcing.

1.2.

The following decisions shall not be outsourced:

- 1.2.1. ... Decisions on site assessment scope expansion and reduction;
- 1.2.2. ... Decisions on maintaining, suspending, withdrawing, and downgrading levels of achievement of a site.

1.3.

The approved AF shall have a legally enforceable agreement with the body that provides the outsourced services. This agreement shall include a description of the scope of outsourced activities (types of services and geographical coverage) and shall require the body that provides the outsourced services to:

- 1.3.1. ... Conform with applicable requirements of the IRMA Certification Body Requirements, the IRMA Procedure for Oversight of Certification Bodies, and other normative IRMA documents, including arrangements for confidentiality and conflict of interest;

- 1.3.2. Implement the outsourced services according to the procedures of the approved AF;
- 1.3.3. Agree to obeying to any additional restrictions covered by the agreements between the approved AF and IRMA, as well as between the approved AF and the OB;
- 1.3.4. Agree to not further outsource any conformity assessment work related to the IRMA program;
- 1.3.5. Agree to use only IRMA-approved personnel, who shall be subject to regular performance review and to performance management by the body that provides the outsourced services;
- 1.3.6. Agree to periodic internal audits of the activities covered by the outsourcing agreement, conducted by a qualified and impartial representative of the approved AF;
- 1.3.7. Agree to periodic head office and on-site witness assessments by IRMA and the OB;
- 1.3.8. Agree to not making any claims that imply that the body is itself approved;
- 1.3.9. Agree to describe their services as being 'in partnership with [name of approved AF]';
- 1.3.10. Agree that its website (where available) includes a link to the approved AF's website to provide clients access to information as specified in 8.1 of ISO 17021;
- 1.3.11. Agree to not using any IRMA logos without prior authorization by IRMA;
- 1.3.12. Agree to not granting approval to clients for the use of any IRMA logos.

1.4.

The approved AF shall notify IRMA and the OB within thirty days of a new agreement with or changes to the status of a body that provides outsourced services. IRMA and the OB shall be given the following information:

- 1.4.1. Name of the body providing outsourced services;
- 1.4.2. Physical address, telephone, email address and the full name of a contact person at the body;
- 1.4.3. Scope of the agreement (types of services and geographical coverage);
- 1.4.4. Date of signing of the agreement;
- 1.4.5. Date of expiry of the agreement, if applicable.

1.5.

When entering into an outsourcing agreement, the approved AF shall:

- 1.5.1. Have documented policies, procedures and records for managing the relationship with the body that provides outsourced services according to the IRMA requirements;
- 1.5.2. Ensure that the body that provides outsourced services and its personnel undertake conformity assessment work impartially;
- 1.5.3. Implement corrective actions for any breaches of the outsourcing agreement or other normative requirements of which it becomes aware;
- 1.5.4. Inform the client in advance of an IRMA audit if conformity assessment activities for the client have been outsourced, in order to provide the client with an opportunity to object;
- 1.5.5. Where more than one outsourcing agreement has been signed, maintain a list of contracted providers of outsourced services.

A2. ISO 17021 assessment by the OB

2.1.

A non-accredited body that wishes to seek IRMA approval as an AF, shall undergo an assessment by the IRMA-appointed OB against the IRMA requirements and the ISO 17021 requirements. The assessment shall be conducted in line with the requirements of the IRMA Procedure for Oversight of Certification Bodies.

2.2.

In addition to the fees in Table 4, the non-accredited body shall pay ISO 17021 oversight fees to the OB as per Table 5 below.

2.3.

Where the combined assessment shows that the body is in conformity with IRMA and ISO 17021 requirements, this shall result in a positive approval recommendation by the OB to IRMA.

2.4.

In subsequent assessments by IRMA or the OB, the body shall demonstrate that it continues to meet both the IRMA and ISO 17021 requirements to maintain approval.

2.5.

The IRMA Certification Body Requirements, the IRMA Procedure for Oversight of Certification Bodies, and other normative IRMA documents shall apply to non-accredited bodies regardless of the requirements outlined in this chapter 2.

Table 5. Estimated ISO 17021 oversight assessment costs paid by the AF to the OB

ACTIVITY	FEE	NOTES
Initial applicant desk review Approximate days: 1.5	€ 1,575	Preparation, off-site evaluation, report writing and technical review
Head office assessment Approximate days: 2.4	€ 2,520	Preparation, off-site evaluation, report writing and technical review
Nonconformity follow-up (from office or witness assessments)	€ 525 - 1050	Varies based on number of NCs. If no NCs, this may be € 0.